

**To: Australian Medicines Handbook customers**

**RE: Removal of support for Microsoft Internet Explorer 8**

Australian Medicines Handbook (AMH) is dedicated to supporting our resources on a wide range of browsers and devices. We are also dedicated to continually improving navigation and presentation by taking advantage of new practices and browser functionalities.

Due to the declining use of older browser software, and the decision by Microsoft that Windows XP and associated software would no longer be supported with software and security updates, AMH decided to remove support for Microsoft Internet Explorer (IE) 6 and 7 in July 2014. Subsequently, Microsoft decided to remove support for IE 8, 9 and 10 in January 2016.

These browser versions have been superseded by IE version 11 and Microsoft Edge. As our users move away from earlier versions of IE, AMH has been forced to spend a disproportionate amount of time ensuring that the site design remains functioning and usable across supported versions – something made more and more difficult as the older versions continue to fall behind in functionality. By removing the support for these earlier versions, AMH will be able to dedicate more time to continuing to provide a quality resource for our users now and into the future.

**AMH has decided to remove support for IE version 8 as of 17<sup>th</sup> July 2017 which means there will be some loss of functionality in our websites. Please note that in January 2018, the content of AMH Online and Companion websites will no longer be viewable in IE versions 7 and 8.**

We strongly recommend that anyone still using IE version 10 or earlier to upgrade as soon as possible so that they will continue to receive Microsoft security updates, and continue to get the best experience from the AMH Online and Companion websites, and other websites in general.

As Microsoft's announcement to no longer support MSIE 9 and 10 is recent, AMH will continue to support them for now. Our ability to continue to provide support for these browsers will be reviewed on an ongoing basis.

Regards,

Jean-Pierre Calabretto

Manager: Quality, Strategy & Development

Australian Medicines Handbook Pty Ltd